

Network Technology

General Trade • General Contracting



Our Company Profile

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Introduction

We Network Technology, a company established in 2008, with its headquarters in Baghdad, Iraq; have been predominantly serving all governorates and provinces of Iraq, providing broad spectrum of end-to-end services for digital transformation through our par excellence technical services, provided by our highly motivated and deicated engineers with 20+ years of experience. Our company believes in providing our customers with the highest level of satisfaction. Our unique selling point (USP) is the rare combination of experience, knowledge and innovation in our services.

We are proud of our highly energetic and experienced IT professionals - each one of them mastering deep skills in multiple areas of Information Technology. We not only possess well rounded IT skills, we also know how to make them work to our client's advantage. During last X years of our existence, we have been able to establish ourselves as a reputed business applications and IT consultancy service provider to diverse range of small, medium and large businesses through our innovative and thought-leadership.

Though we predominantly serve our clients in IT and communication fields, we strive to excel in Information technology and building strong relationships with the world's leading technology companies. We have laid a strong foundation by developing the local expertise, experienced engineering and technical staff specialized in the processing, management and implementation of complex projects.

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We are a close group of friends, having a wide range of various information technologies and telecommunication skills and experience. We have nurtured our business with the sole objective to use our experience and skills to serve our community, facilitate the task of using the latest technologies to deliver a highly satisfactory experience to the people of our community. Over the years, we have been amassing industry best practices, expanding our technological horizon, and enriching our understanding of fast changing technological scenario; with one and only motivation - to provide our clients the best services.

We firmly believe that our clients did not go into the business of managing their information technology, we did. Using innovating ideas, we focus on delivering secure, robust, and long lasting solutions so that our

customers can concentrate on their core business objectives. In IT world, there is a saying that your system will be as good or as bad as your technology partner is. Therefore, we strive to provide world class Manpower Resources – Functional & Technical consultants, Project Managers, Subject Matter Experts, and a broad range of Skilled Technicians to a cross section of industries for their projects.

In a nutshell, we are a one stop shop for all your Information Technology needs. With us on your side, you can be assured of the best suited, state of the art solution that will streamline your processes, provide your operations a competitive edge and transform your organization. All this guaranteed within your time and budget.





Our Objectives

Keeping the prevailing socio economic environment of Iraq in view, we develop and deploy the latest state of art technology in a user friendly manner, so as to empower the people of Iraq to embrace the smartest and most convenient technological advancement in their day to day life. We want to play the role of one of the leading catalyst in bringing internet revolution to Iraq and thereby improving the lives of common people through technological advancement.

Our fundamental objective is to bring Iraq at par with the latest technological breakthrough in the world.

“The world is changing very fast. Big will not beat small any more. It will be the fast beating the slow.”



Our Vision

Your satisfaction:

Our business is built upon one foundation – our customers. Unlike other tech companies, your experience with us will have the warmth of human touch, par excellence. You will always find us easy to deal with, considerate and attentive to your smallest need. We want to provide you with the highest quality of service, best in industry, guaranteeing TOTAL SATISFACTION.

Providing best solutions:

Our goal is to utilize our deep expertise to the benefit of our Iraq citizens by offering them with most optimized state-of-the-art technological solution. We input an element of innovation in our solutions, which makes our solutions most unique, value added, and fulfilling. We guarantee that our solutions are best suited, most cost-effective and highest value for the money.

Simplistic approach:

We firmly believe that a system should be as simple as it should be. Not a bit more – not a bit less, therefore we always make our solutions simple to understand, user friendly and easy to maintain.

Towards globalization:

Having made a strong presence in the domestic market of Iraq, as an one stop shop for all the technical needs across multiple platforms, various devices & applications, and across wide range of industries, now our vision is to expand operations in the diverse and emerging Mid Eastern markets.



Our Services

Our technology services are professional services designed to facilitate the use of technology by enterprises and end users. Technology services provide specialized technology-oriented solutions by combining the processes and functions of software, hardware, networks, telecommunications and electronics.

Our services include technical consulting, training, managed services, infrastructure, and data centers. We also provide support services in publishing and advertising of all products and goods, delivery service for all products, sales and parcels of all sizes and weights from anywhere in the world. We also provide commercial advice to all profitable companies and businesses. These solutions and services are:

IT Solutions

1. Consultancy
2. Infrastructure
3. Data Center
4. Managed Services
5. Security
6. Application Training

Our Managed IT Solutions give our customers access to a fully staffed IT department for just the services they need, at a fraction of the cost of doing this in-house. Rather than having to invest hiring and maintaining a team of trained IT experts, you can save your business time and money on developing and maintaining your network infrastructure, email hosting, web hosting, data storage, data backup and network security by outsourcing these services to us as a single managed service provider.



1. Consultancy:

Network Technology, we work daily with forward-thinking IT professionals using advanced systems focused on leveraging technology to increase business performance. Our IT consulting process is to work one-on-one with your team to understand your goals, business processes, and current information systems capabilities.

Our IT consultants bring the all-important “operating experience” of a Managed Service Provider providing 24x7 support for our clients and thousands of their devices. As a Managed Service Provider, unlike “pure” IT consulting companies, we understand the “operational” characteristics of multiple IT platforms, monitoring tools, and devices. We do not make our consulting recommendations based on relationships with various technology providers. We provide recommendations aligning with the technology best fitting your applications, performance criteria, budget, or existing IT infrastructure.

Through a comprehensive, IT consulting assessment we identify critical business and IT criteria developing a strategy to simplify your information technology environment and lead the way to a more cost-effective and reliable IT infrastructure. Our progressive solutions enable companies to grow their businesses for improved business results, taking a customer-first approach to everything we do.

Our IT consultants will leave you informed and ready to make the right choices at a cost that fits your budget.



2. Infrastructure:

Today's IT leaders need to be able to predict technology and market shifts successfully, and accordingly provide a responsive and scalable IT Infrastructure, while simultaneously simplifying complexity and bringing down costs.

Our infrastructure services stabilize this dynamic by implementing automation, orchestration and machine learning with a shared service model that drives value creation. By creating a robust and secure infrastructure across managed services, workplace solutions, cloud services and backup and recovery, Our services allow your businesses to become agile and responsive organization that thrive in the digital paradigm.

IT organizations looking to provide competitive advantage to businesses partner with us to deliver flexibility, adaptability, agility, security and affordability – creating a robust platform to accelerate their digital strategy. Our talent, tools and experience helps clients create and manage the next generation IT infrastructure. Our large pool of certified experts, are driving client engagements across Iraq supporting multiple organizations.



3. Data Center:

With our connectivity and customer service, customers can accelerate their IT transformation and mitigate risks. They can future-proof their data center and connection needs, accessing a continual innovation engine from us. They know they have an expert partner with the tools and experience to help. They can rely on infinite flexibility and scalability to mitigate uncertainty of medium- and long-range DC demand. They can flexibly transition workloads between public clouds and private cloud domains based on business needs. They can free up capital by retiring company-owned data centers and letting us handle their data center needs.

Our data center services encompass all of the services and facility-related components or activities that support the implementation, maintenance, operation, and enhancement of a data center, which is an environment that provides processing, storage, networking, management and the distribution of data within an enterprise.

We build our data centers faster thanks to a highly optimized supply chain, which enables us to get equipment, generators and building materials faster than the competition. Further, we align with customers to partner and support them as they scale with engineering and design services, including power and usage projections, floor planning, connectivity assessments, and implementation scheduling. Our data centers are designed to achieve optimal flexibility no matter the scale. Using hybrid cloud and cloud adjacency. Our data center service enables the deployment of technology to meet customers' security and regulatory requirements with minimal latency on workloads.



4. Managed Services:

Keeping an IT environment running smoothly requires constant attention and the availability of a highly skilled staff. Yet, many organizations are overwhelmed by rapidly changing business demands and the ability to retain proper IT talent. That's what makes our managed IT services an attractive alternative to traditional in-house IT service delivery. Our managed services can help free you from necessary, time-consuming IT tasks like patching, monitoring and management of your IT infrastructure.

In our managed service arrangement, we retain responsibility for the functionality of the IT service and equipment, and the customer typically pays a monthly fee for receipt of the service. There are many different types of managed IT service offerings, but the idea behind all of them is to transfer the burden of maintaining IT from the customer to us. In an effective managed services relationship, a customer benefits from predictable pricing and the ability to focus on core business concerns rather than IT management chores.

A master services agreement sets the terms and conditions under which we work with our customers. Another important document when offering a managed IT service is the service-level agreement (SLA), which identifies what services the provider will furnish and how successful delivery of services will be measured. We charge for a managed IT service in a number of ways. Per-device, per-user and all-inclusive pricing are among the typical pricing models.

We're here to give you relief from the mundane tasks so you can focus on the strategic business initiatives that differentiate your business.



5. Security:

Weaknesses in information security can jeopardize your mission, threaten your profitability, and invite fines and penalties from regulatory bodies. If you aren't completely confident in your information security posture or your ability to manage IT risk, talk to us. Our security consultants provide services and solutions that deliver continuous security assurance for business, government, and critical infrastructure.

Our comprehensive IT security strategy provides a critical component of the success to any business. Without an extensive security strategy, organizations leave themselves open to countless security risks. Through our portfolio of holistic IT Security Services, All Covered employs best-in-class measures to build a comprehensive security strategy encompassing cyber security, mobile protection plan and cloud backup and recovery.

Our security team consists of highly skilled, certified IT security experts and engineers. Our senior project leaders have been working in the information security industry since its inception. Most importantly, when you're our customer, we commit to you as your partner in information security. Your problems are our problems; we are personally engaged with your project from initiation through completion, and dedicate ourselves to your needs when you retain our services on an ongoing basis. Throughout every consulting project, we share our best practices and knowledge. In this way, we transfer our expertise to our customers, providing you with a level set and the ability to confidently monitor, manage, and improve your risk posture on an ongoing basis.



6. Application Training:

Our Application Training Services for IT systems and products help maximize the value of your IT investment. We offer flexible, comprehensive training services allowing users to gain the knowledge and experience needed for performing their day to day job on the system. Our practical approach lets them learn quickly through step-by-step procedures using real-world scenarios. In addition to broadening their own technical skills, they will head back to their work with increased productivity and efficiency.

We also provide services for developing application / role specific training materials, business procedures and manuals for the system, eBooks, Learning Management System (LMS). Most of our training can be in any format - class room, one-to-one, virtual classroom, on line, or self paced eLearning. Depending upon the circumstances, whatever format is most desirable and preferred by you, we are more than willing to support.

We can extend our training services for any application that your organization uses. We understand business and the role of technology thoroughly and therefore our training resources will be able to support all your training endeavors.

We have a pool of highly qualified and experienced trainers, who are subject matter experts in various IT applications. They are not only knowledgeable in IT applications, they have vast experience in teaching and they understand the business thoroughly.



Our Quality Management

Our company adopts quality policy and standards that comply with the international quality system (ISO), our company complies with the policy with international standards and applies this policy to all departments of the company, staff, equipment and software.

We believe that Quality management has four components: quality planning, quality assurance, quality control and continual improvement. These include procedures, tools and techniques that are used to ensure that the outputs and benefits meet customer requirements.

The first component, quality planning, involves the preparation of a quality management plan that describes the processes and metrics that will be used. Quality assurance provides confidence to the host organization that its projects, programs and portfolios are being well managed. It validates the consistent use of procedures and standards, and ensures that staff has the correct knowledge, skills and attitudes to fulfill their project roles and responsibilities in a competent manner. The next component, quality control, consists of inspection, testing and measurement. It verifies that the deliverables conform to specification, are fit for purpose and meet stakeholder expectations. The last component, continual improvement, is the generic term used by organizations to describe how information provided by quality assurance and quality control processes is used to drive improvements in efficiency and effectiveness.



Our Staff

Our company has administrative, technical and commercial staff with high capabilities and expertise in various fields. Each one of them possesses technical, scientific and administrative certificates that enable them to manage projects and provide consultation and services to all customers with all their requirements.

We are experts in development, customization and integration of complex enterprise-level solutions offering a well-balanced blend of technological skills with deep business domain knowledge. Our experts are seasoned techies who have reached on the top. They are subject matter experts in their domain and command depth of experience and knowledge to the extent that they are now in a position to take innovative decisions.

Using innovating ideas, we focus on delivering secure, robust, and long lasting solutions so that our customers can concentrate on their core business objectives. In the process, we have not just developed innovative ideas, we have developed innovation leaders.

We are proud of our wealth of multi-disciplined expert consultants whose experience spread across multiple industrial sectors such as Government, Media, Telecommunication, Healthcare, Financial, Pharmaceutical, Banking, Transportation, Engineering and Utility. Our experienced consultants provide you with the industry best practice based solutions and assist you in taking far reaching system related decisions.



Our Approach to HSE

We do realize the importance of Health, Safety & Environment to the well being of our Customers, employees, our community, the environment, and ultimately our earth. The health and safety of our people is valued above all else. We believe that all occupational injuries can be prevented. Safety must be an integral part of everything we do.

To help protect the environment and communities in which we operate, we are committed to the following environmental principles:

- **Comply** - with all applicable environmental laws, rules, regulations, and corporate standards.
- **Educate and Train** - employees regarding environmental sensitivity and awareness.
- **Integrate** - environmental considerations into our business activities, and establish and maintain an environmental management system.
- **Develop** - and implement environmental performance evaluation procedures and associated indicators.
- **Design** - products so as to consider their environmental impact during production, use, and disposal.
- **Implement** - pollution prevention programs to reduce waste and the consumption of natural resources (materials, fuel, and energy).
- **Communicate** - our commitment to environmental excellence to our employees, customers, suppliers, and the communities in which we operate.
- **Work Constructively** - with trade associations, government agencies, and others to develop equitable and realistic laws, regulations and standards that protect human health and the environment.



Maintenance and Support

SOUQ interest in any project's success and stability does not end with the commissioning and acceptance by the customer, but rather we seek the optimum investment of the project. This is done through our continuous communication with our customers and unmatched technical support services by our professional technical staff.

Our Maintenance and Support includes the skills and requirements for supporting application systems, including troubleshooting, modifying, maintaining and enhancing related systems. Our maintenance and support services cover research, analysis, design, programming, testing, documenting and implementing maintenance changes; correcting errors; modifying reports and ensuring accurate report runs; making modifications to the applications and documentation; writing ad hoc queries; loading and applying changes to the software language and/or database in which the application is written; providing corrections for production or any changes needed and participation in disaster recovery testing, planning and documentation. We provide support at three levels:

Email or Phone - is available in 365*7*24 manner to help and resolve any problem as well as remote access abilities to fix the issues that may arise in case the verbal or written steps are not successful.

Site Visits - If the problem is not solved, we will send a specialized technical team to the site to determine the issue and fix the problem. At the end, we will provide a detailed technical report to document the issues resolved.

Remote Access - In case of complex problems, that can't be resolved by site visit, we do engage main vendor to get the issue resolved and provide future plans to eliminate possibility of occurrence of such problems in future.

An overview of the company's work:

- 1- Preparing and implementing an internal network (intranet) with all its accessories in the Ministry of Health for an amount of 365,760,000 Iraqi dinars.**
- 2- Preparing and installing a Hikvision surveillance camera system for the Al-Ittihad Foodstuff Factory at an amount of 185,480,000 Iraqi dinars.**
- 3- Equipping the Holy Shrine with a network system (server - network splitter - cables) with a camera system and accessories for an amount of 634,650,000 Iraqi dinars.**
- 4- Preparing a system of entry and exit gates to the Ministry of Agriculture, along with a surveillance camera system and its accessories, at an amount of 165,760,000 Iraqi dinars.**
- 5- Providing desktop and laptop computers with printers, a surveillance camera system and its accessories, and installing the system to the Ministry of Justice in the amount of 142,180,000 Iraqi dinars.**
- 6- Providing Awal Telecom Company (formerly Horizon) with communications and Internet network materials and accessories for an amount of 1,745,400,000 Iraqi dinars.**
- 7- Equipping the Holy Shrine of Hussein with a network system (server - network splitter - cables) with a camera system and accessories for an amount of 432,420,000 Iraqi dinars.**
- 8- Equipping the Abbasid Holy Shrine with a network system (server - network splitter - cables) with a camera system and accessories for 692,800,000 Iraqi dinars.**
- 9- Preparing and extending an optical cable for the automation project of the General Customs Authority at Baghdad International Airport, 182,400,000 Iraqi dinars.**
- 10- Providing and implementing gates and surveillance cameras to the Border Ports Authority in the amount of 1,384,400,000 Iraqi dinars.**

Our Partners





Contact us

You are very important to us.



Our Contact

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